

A guide to local help and support

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FOOD

WHO?	WHERE?	REFERRAL NEEDED?
Surrey Crisis Fund	Surrey-wide	N
For emergency help with food, electricity and gas meters		
Apply online directly via the website:		
https://www.surreycc.gov.uk/community/surrey-crisis-fund		
Walton & Hersham Foodbank	Walton and Hersham	Y
Tel. 07884 046665		
(Mondays, Wednesdays and Fridays 9am – 5pm)		
Email: info@waltonhersham.foodbank.org.uk		
East Elmbridge Foodbank	Molesey	Y
Tel. 07908 777475	Esher	
Email: hello@eastelmbridge.foodbank.org.uk	Dittons	

Runnymede Foodbank	Weybridge	Υ
Tel. 01932 943 056		
Email: info@runnymede.foodbank.org.uk		
Cobham Area Foodbank	Cobham	Υ
(Tuesdays from 12pm to 1.30pm)		
Tel. 01932 450 282		
Email: manager@cobhamarea.foodbank.org.uk		
Eco Hub Community Fridge	Walton (but open to	N
https://elmbridgeecohub.org.uk/	anyone in Elmbridge)	
Lower Green Community Hub	Esher	N
Tel. 07754574552		
Info@lowergreen.org		

FURNITURE AND WHITE GOODS

WHO?	WHERE?	REFERRAL NEEDED?
Surrey Crisis Fund	Surrey-wide	N
For emergency help with beds and fridge freezers. Note, they can't help with furniture replacement or washing machines.		
Apply online directly via the website:		
https://www.surreycc.gov.uk/community/surrey-crisis-fund		
Surrey information Point	Surrey-wide	
Directory of support for white goods, basic bed replacement and other essential repairs.		
https://www.surreyinformationpoint.org.uk		
St Peters Church, Molesey	Molesey	N
For help with essential household items through the Walton Charity Delegated Fund.		
Tel. 020 8979 3846		
Email: info@spwm.org.uk		

Cobham Combined Charity	Cobham	N
For help with essential household items.		
Tel. 01932 863128		
Email: david@taylorcobham.co.uk		
Elmbridge Family Centre	Elmbridge-wide	Y
Help for families with children aged 0-11 years who are already supported by Elmbridge Family Centre. They also hold a Walton Charity Delegated Fund.		
Email: info@Spurgeons.org		
Citizens Advice Elmbridge West	Walton	N
Help with essential household items. They also hold a Walton Charity Delegated Fund.	Hersham	
Tel. 01932 248660	Weybridge	
Email: advice@caew.org.uk		

Citizens Advice Esher and District	Esher	N
Help with some household essential but currently can't help with beds or white goods. They also hold a Walton Charity Delegated Fund.	Molesey	
Tel. 01372 464770		
Elmbridge Home-Start	Elmbridge-wide	Y
Maybe be able to help families who are already being supported by Elmbridge Home- Start. They are also a Walton Charity Delegated Fund holder.		
Tel. 0203 757 7220		
Email: enquiries@home-start-elmbridge.org.uk		
Kingston Community Furniture	Elmbridge-wide	N
Tel. 020 8942 5500		
https://www.staywellservices.org.uk/kcf		
Freecycle Elmbridge Group	Elmbridge-wide	N
https://www.freecycle.org/town/ElmbridgeUK		
Elmbridge Eco Hub	Walton	N
Repair café to help with basic repairs.		

https://elmbridgeecohub.org.uk/		
Care and Repair Elmbridge (CARE)	Elmbridge-wide	Υ
Elmbridge Borough Council service helping people over 70 and other vulnerable groups including those on mean-tested benefits.		
https://www.elmbridge.gov.uk/housing/handyperson-service/		
Besom Charity	Elmbridge -wide	Υ
Tel. 07780 918129		
https://www.besominesher.com/		
Turn2us	Nationwide	N
A directory of grants to help with living costs and household essentials including flooring.		
https://www.turn2us.org.uk/Get-support/Turn2us-Funds		

SCHOOL COSTS

WHO?	WHERE?	REFERRAL NEEDED?
Local schools		
The following schools hold a Walton Charity Opportunities Fund to help low-income families with school-related costs including school uniform.	Elmbridge-wide	N
Contact the school directly for support.		
Bell Farm Primary School		
Tel. 01932 224 009		
Brooklands College		
Tel. 01932 504 560		
Burhill Primary School		
Tel. 01932 225 836		
Cardinal Newman Catholic Primary School		
Tel. 01932 222 536		
Claygate Primary School		
Tel. 01372 465 348		

Chandlers Field Primary School Tel. 0208 224 4731 **Cleves Primary School** 01932 224 300 **Cobham Free Primary and Secondary Schools** Tel. 0330 330 0237 **Cranmere Primary School** Tel. 0208 398 5580 **Esher Church of England High School** Tel. 01372 468 068 **Grovelands Primary School** Tel. 01932 227 816 **Heathside Walton-on-Thames and Weybridge Secondary Schools** Tel. 01932 839 228 Hinchley Wood Primary and Secondary Schools (as part of funds given to Hinchley **Wood Partnership Trust)** Tel. 0208 398 7161 **Hurst Park Primary School** Tel. 0208 979 1709 **North East Surrey Short Stay School (NESSS)** Tel. 01932 229 369

St James C of E Primary School		
Tel. 01932 851 762		
Thames Ditton Junior School (as part of funds given to Hinchley Wood Partnership Trust)		
0208 398 3039		
Three Rivers Academy		
Tel. 01932 242994		
Walton Oak Primary School Tel. 01932 259 604		
St Peters Church West Molesey	Molesey	N
Tel. 0208 9793846		
Email: info@spwm.org.uk		
Henry Smith Charity	Cobham Area	N
https://www.henrysmithcharity.org.uk/		
Oasis Childcare	Cobham	N
Tel. 01932 887947		
Email: info@oasischildcare.co.uk		
www.oasischarity.co.uk/		

Elmbridge Family Centre Help for families with children aged 0-11 years who are already supported by Elmbridge Family Centre. They hold a Walton Charity Delegated Fund.	Elmbridge-wide	Y
Email: info@Spurgeons.org The Mayor of Elmbridge Trust Fund https://www.elmbridge.gov.uk/council/mayor-of-elmbridge-trust-fund/	Elmbridge-wide	N
The Buttle Charity https://buttleuk.org/apply-for-a-grant/chances-for-children-grants/	National	N
"Pass it forward" Facebook group For free or low-cost second-hand school uniform https://www.facebook.com/groups/395196192767126/	Elmbridge-wide	N

SUPPORT FOR REFUGEES

WHO?	WHERE?	REFERRAL NEEDED?
Elmbridge CAN Support for Ukrainian, Syrian, Afghan or other refugees including weekly meetups. Email: contact@elmbridgecan.org.uk https://www.elmbridgecan.org.uk/get-support.html	Elmbridge-wide	N
Surrey County Council Support for Ukrainian nationals https://www.surreycc.gov.uk/community/housing/support-for-ukrainian-nationals	Surrey-wide	N

HOMELESSNESS

WHO?	WHERE?	REFERRAL NEEDED?
Elmbridge Borough Council	Elmbridge-wide	Ν
Homeless prevention advice and support.		
Tel. 01372 474 590 or emergency out of hours number 0300 123 7718		
Email: housingoptions@elmbridge.gov.uk		
	let 1 · 1	N.
Rentstart	Elmbridge-wide	N
Support for individuals and couples		
Tel. 01372 477 167		
Email: hello@rentstart.org.uk		
Look Ahead	Elmbridge-wide	N
Support for single people, couples and families with children		
Tel. 01932 269 345 or 07808 611 371		
Email: northsurreyreferrals@lookahead.org.uk		
https://www.lookahead.org.uk/referrals/services-accept-self-referrals/north-surrey-		
floating-support/		

The Vicar's Relief Fund	National	N
Help with rent arrears help to prevent homelessness		
https://www.smitfc.org/the-vicars-relief-fund/		

DEBT SUPPORT

WHO?	WHERE?	REFERRAL NEEDED?
Energy suppliers All energy suppliers are open to discussing payment options and support with utility bill debt. Contact energy suppliers directly for help.	National	N
Charis For help with utility bills and money management https://charisgrants.com/individuals/	National	N
British Gas Energy Trust Support with energy costs and money advice https://britishgasenergytrust.org.uk/fuel-and-money-advice/	National	N
Citizen's Advice Elmbridge West Help with general debt advice and money management. Tel. 01932 248660 Email: advice@caew.org.uk	Walton Hersham Cobham Weybridge	N

Citizen's Advice Esher and District Help with general debt advice and money management. Tel. 01372 464770	Esher Dittons Molesey	N
Christians Against Poverty Debt counselling charity with a debt centre at Esher Green Baptist Church. Tel. 0800 328 0006 https://www.esherchurch.org/cap/	Esher and surrounding areas	N
Breathing Space Debt support available for people in mental health crisis or with problem debt. https://www.surreycc.gov.uk/adults/care-and-support/mental-health/debt-support	National	N
Money Helper Directory of online and offline debt advice. https://www.moneyhelper.org.uk/en/money-troubles/dealing-with-debt/use-our-debt-advice-locator	National	N

TRANSPORT

WHO?	WHERE?	REFERRAL? Y/N
Elmbridge Borough Council	Elmbridge-wide	N
Community transport to Centres for the Community		
Tel. 01372 474 944		
Email: commtransport@elmbridge.gov.uk		
https://www.elmbridge.gov.uk/css/transport-to-centres/		
Surrey County Council		N
Bus tickets, passes and travel discounts		
https://www.surreycc.gov.uk/roads-and-transport/buses-and-other-transport/tickets-		
<u>and-discounts</u>		
Rentstart		N
Help with bikes for clients they are currently working with. They also hold a Walton		
Charity Delegated Fund.		
Tel. 01372 477 167		
Email: hello@rentstart.org.uk		

Transform Housing Help with bikes for clients they are currently working with. They also hold a Walton Charity Delegated Fund. Tel. 01932 224778 Email: elmbridge@transformhousing.org.uk https://www.transformhousing.org.uk/elmbridge	Elmbridge-wide	N
Catalyst Help with bikes for clients they are currently working with. They also hold a Walton Charity Delegated Fund. Tel. 01483 590 150 Email: info@catalystsupport.org.uk https://www.catalystsupport.org.uk	Elmbridge-wide	N
Cycle to Work Scheme www.cyclescheme.co.uk	National	N
Cycle for a Child https://www.variety.org.uk/what-we-do/equipment-grants	National	N
Transport to school Schools with Walton Charity Opportunities Funds may be able to help with travel costs to school (see schools section above for contact details).	Elmbridge-wide	N

Other Transport Assistance	National	N
www.turn2us.org.uk/grants_search.aspx		

EMPLOYMENT AND TRAINING

WHERE?	REFERRAL? Y/N
National	N
Surrey-wide	N
Surrey-wide	N
	National Surrey-wide

How to get support from...

WALTON CHARITY DIRECT GRANTS

Our Direct Grants programme is here to help individuals and families in Elmbridge who are facing financial difficulty and cannot get support through our <u>Delegated Funds</u> and <u>Opportunities Funds</u> or from other sources of funding.

Please note, this is not an emergency fund. People should contact the Surrey Crisis Fund for emergency support. https://www.surreycc.gov.uk/community/surrey-crisis-fund.

How do people apply?

To apply for a grant, applicants will need to be referred by a local organisation. You can find a list of referral organisations here: https://www.waltoncharity.org.uk/referral-organisations

All applicants will be asked to provide bank statements or other financial information.

What we fund

- Course fees for vocational training which could include life skills courses that are not Government-funded. Applicants will need to be referred by a career advisor or expert.
- Expenses linked to skills or work-related training.
- Childcare costs for people starting or returning to work.
- Other back-to-work support (eg, uniform or transport)

What we don't fund

- Furniture, household goods or appliances (our <u>Delegated Fund holders</u> may be able to help with these)
- School-related costs (or Opportunities Fund holders may be able to help with these)
- Rent deposits, rent in advance or rent arrears
- Degree course tuition fees or post-graduate qualifications
- Medical equipment, aids and adaptations normally provided by the NHS or statutory agencies

- Catalogue debts, credit cards bills, personal loans or debt to central or local government departments
- Funeral costs
- Holidays

For more information about Walton Charity Direct Grants, call Amina Lawson, Grants Manager on 07935218699.